

PanFone Manager User Guide

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Overview

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1. Introduction

Thanks for using PanFone Manager!

PanFone Manager is a free mobile phone data management tool to easily manage iPhone, iPad, iPod and all kinds of Android devices, which offers you a one stop transfer solution between iOS/Android devices & PC. Although there are various kinds of mobile phone managers in the market, most of them are not compatible with both Android and iOS devices. PanFone Manager is a such cross-platform supported mobile and tablet manager, fully compatible with the two dominant smartphone operating systems – iOS and Android. You are also allowed to create, edit and manage iPad/iPhone/iPod/Android playlists, contacts, photo albums.

2. Key Features

- Support to export or import music, photos, videos, contacts, messages, apps and more between computer and mobile phone.
- Back up all the important phone data on PC avoiding loss of data.
- Restore the backup files to your mobile phone with one click.
- Sort photos with customizable filters, and delete photos in batch.
- Fully compatible with Android 9.0 and the latest iOS 13.

3. System Requirements

For Windows Version:

- **Operating System:** Window Vista/7/8/8.1/10 (32&64bits)
- **CPU:** 750MHz Intel or AMD CPU
- **Disk Space:** 200 MB or above
- **RAM:** 256 MB or above

4. Device Requirements

- **Android:** Android 3.0 to Android 9.0
- **iOS:** iOS 5, iOS 6, iOS 7, iOS 8, iOS 9, iOS 10, iOS 11, iOS 12, iOS 13

Installation & Interface

- Installation
- Main Interface

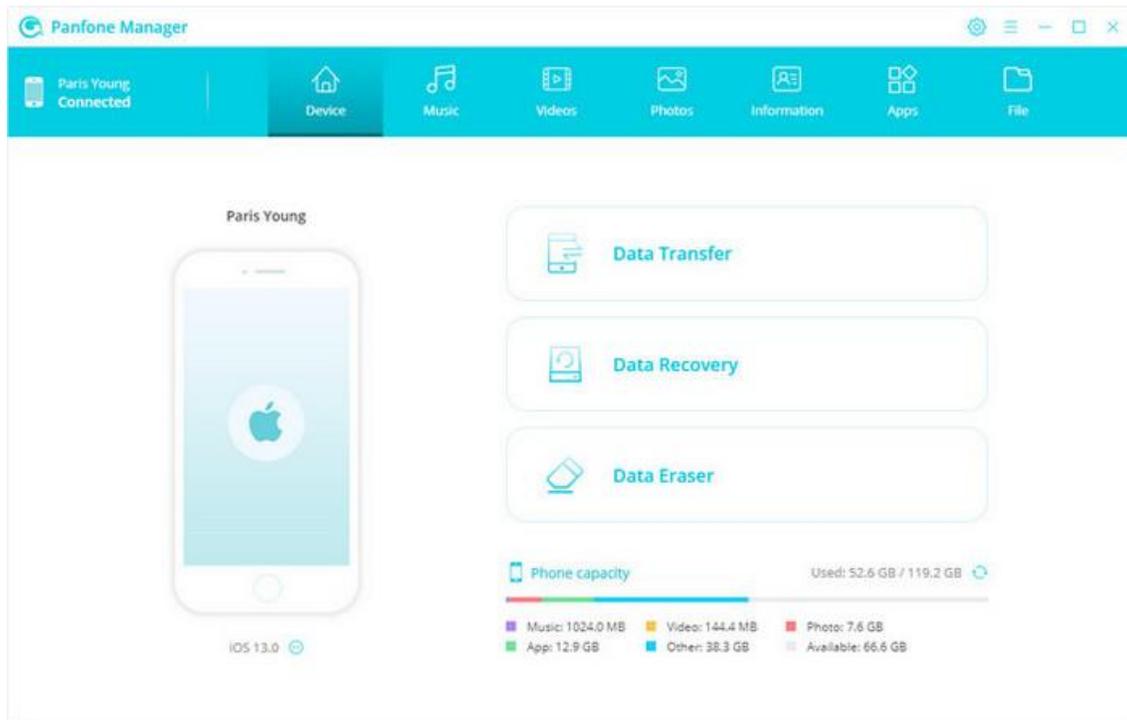
1. Installation

To install this product, please do as the following steps:

1. Download the installation package for PanFone Manager for Windows from:
<https://www.panfone.com/panfone-manager-setup.exe>
2. Follow the instruction to complete the installation.

2. Main Interface

For Windows Version:



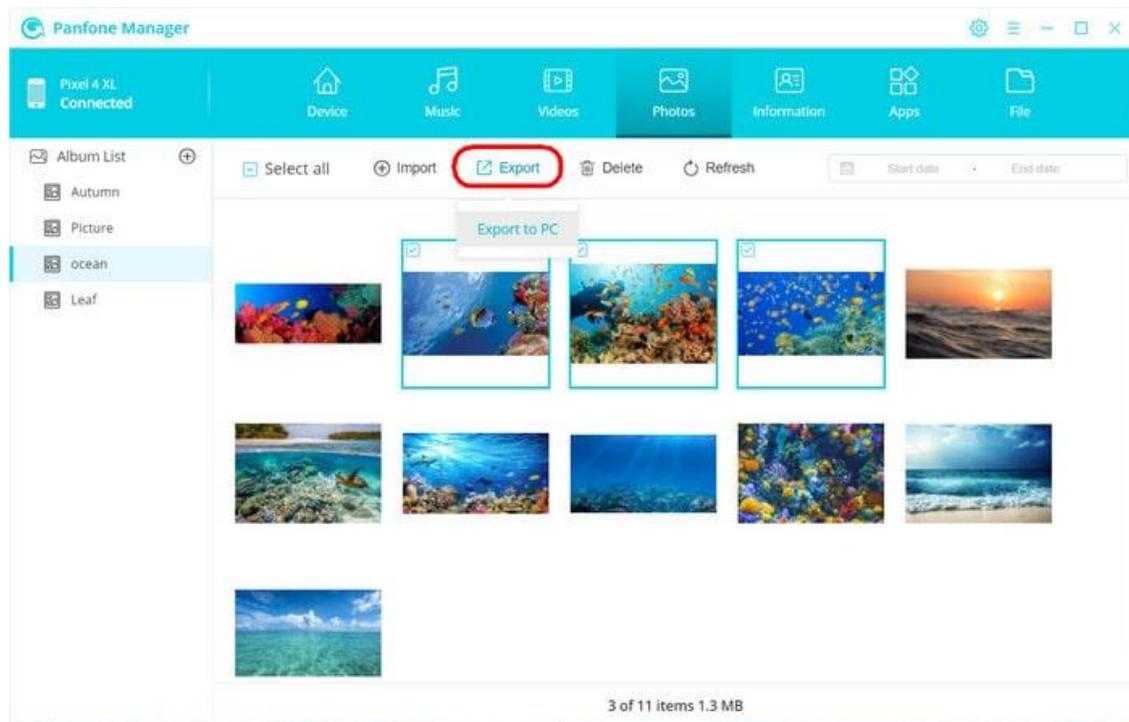
Tutorials

- Transfer Data Between Devices and PC
- Backup and Restore Phone Data
- Delete Mobile Phone Files
- Access All Files on Your Device

1. Transfer Data Between Devices and PC

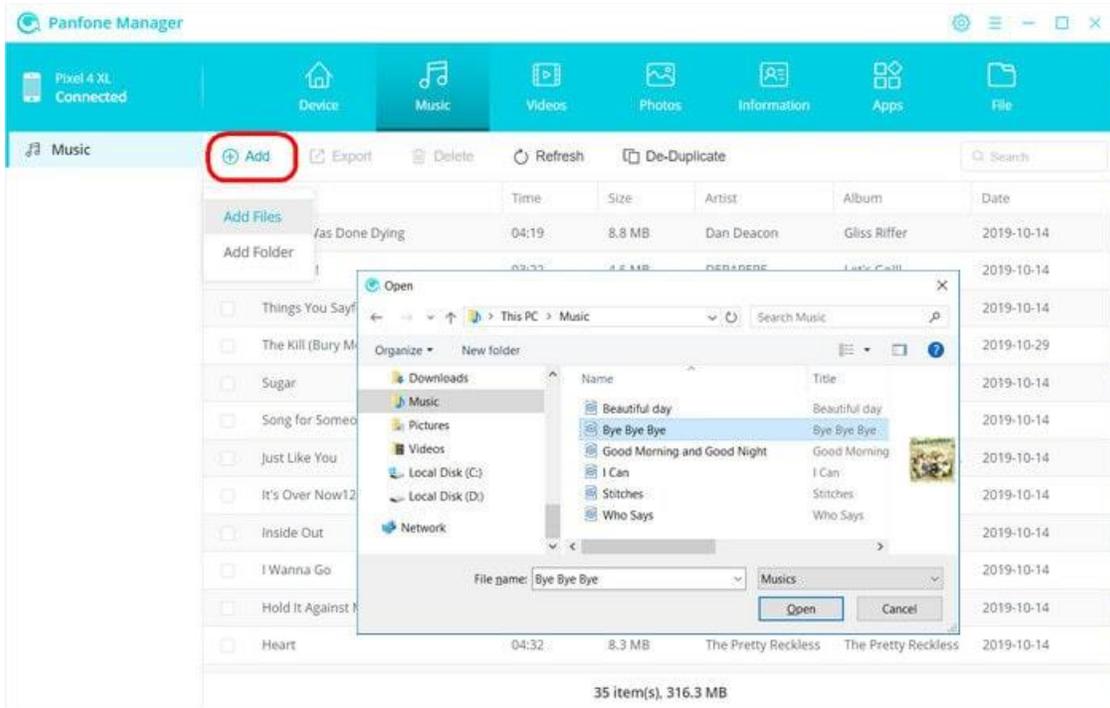
For Android devices:

Step 1. Selectively export music, photos, apps and videos from Android device to PC. To transfer music/videos, apps and photos from Android devices to Windows PC, navigate to “Music”, “Videos”, “Photos” or “Apps” tab. Now, all music, videos, photos, apps on your phone will be displayed on the main window. Just select the songs, videos, photos or apps you want to transfer and click on “Export” option. Forms of file or folder are all supported to export.



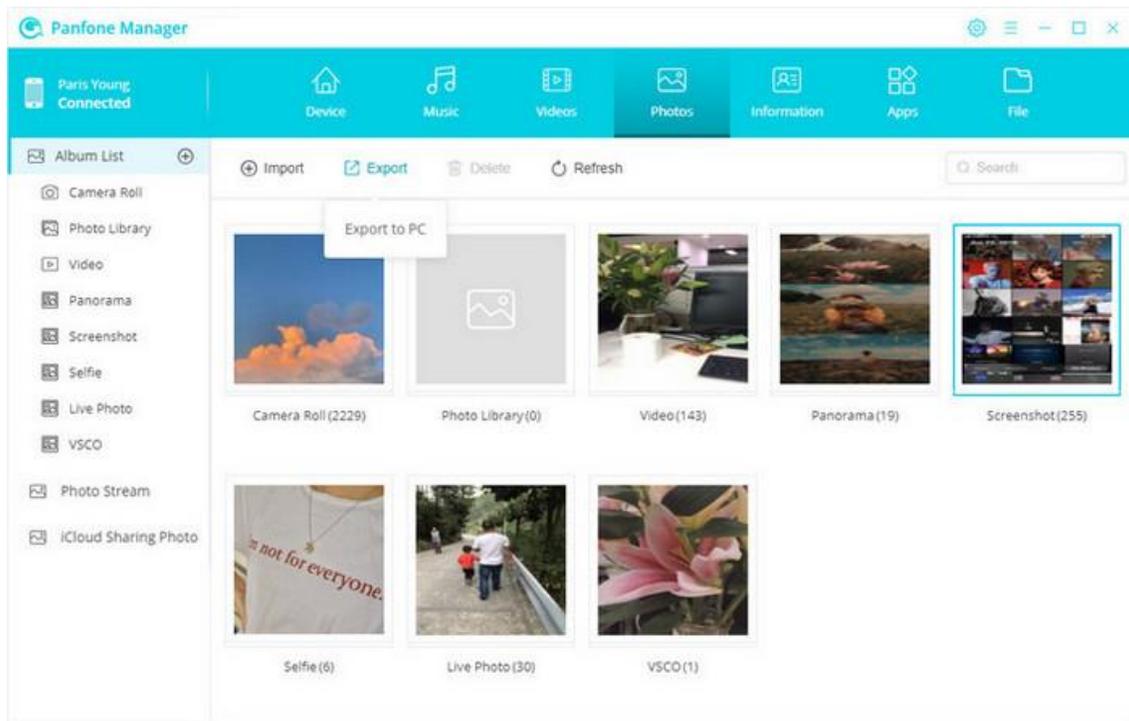
Step 2. Add music, photos, apps and videos from PC to your Android device.

Same as “Step 1“, simply press “Music“, “Videos“, “Photos” or “Apps” tab. Then click on “Add” or “Import” button to browse your PC for the files you want to import to your device. After finding them, click on “Open” button to import selected music, videos, photos, apps to your phone. You can also import the whole folder if permits.



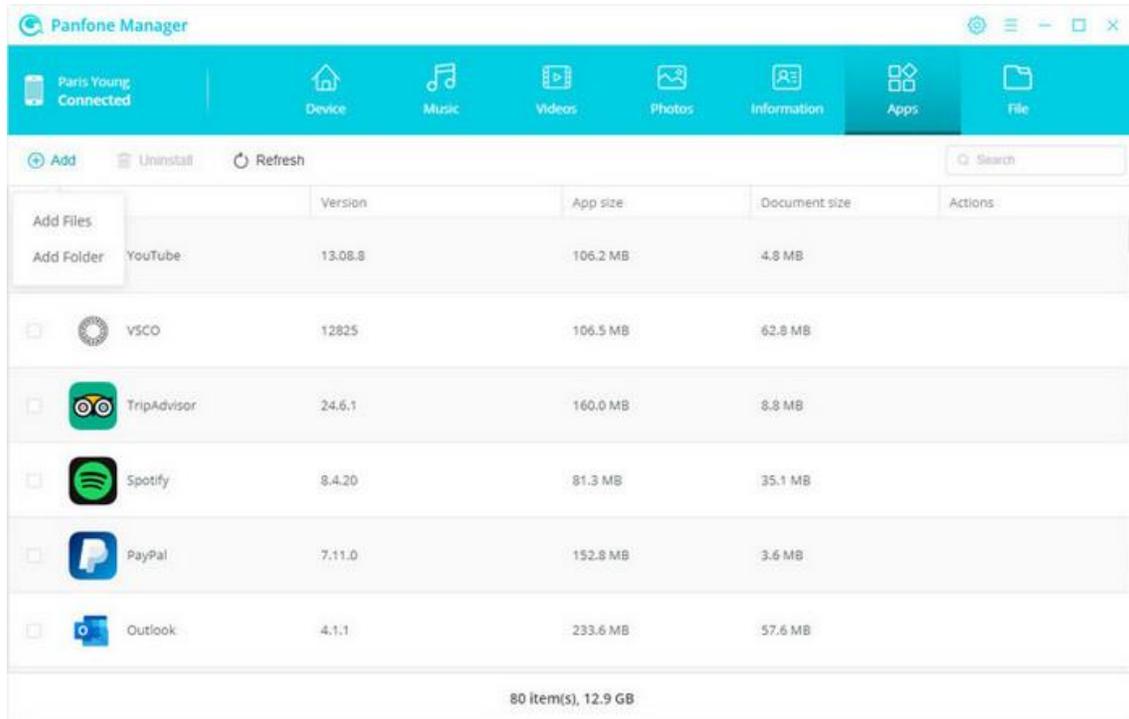
For iOS devices:

Step 1. Selectively export music, photos, apps, videos and from iOS device to PC. To transfer music/videos, photos and apps to from iOS to Windows PC, go to “Music”, “Videos”, “Photos” or “Apps” tab. Just select the songs, videos, playlists, photos or apps you need to export and click on “Export” option. Forms of file or folder are all supported to export.



Step 2. Add music, photos, apps, videos from PC to your iOS device.

Same as “Step 1”, simply press “Music”, “Videos”, “Photos” or “Apps” tab. Then click on “Add” or “Import” button to browse your PC for the files you wanna import to your device. After finding them, click on “Open” to import selected music, videos, photos, apps to your phone. You can also import the whole folder if you need.

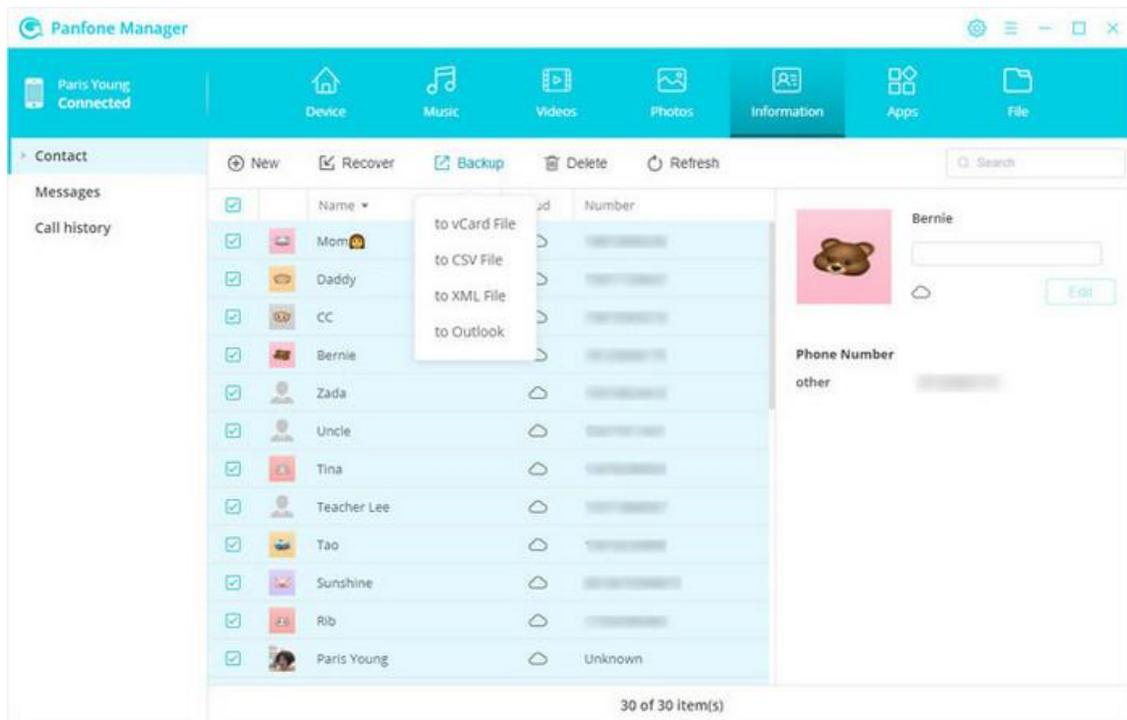


2. Backup and Restore Phone Data

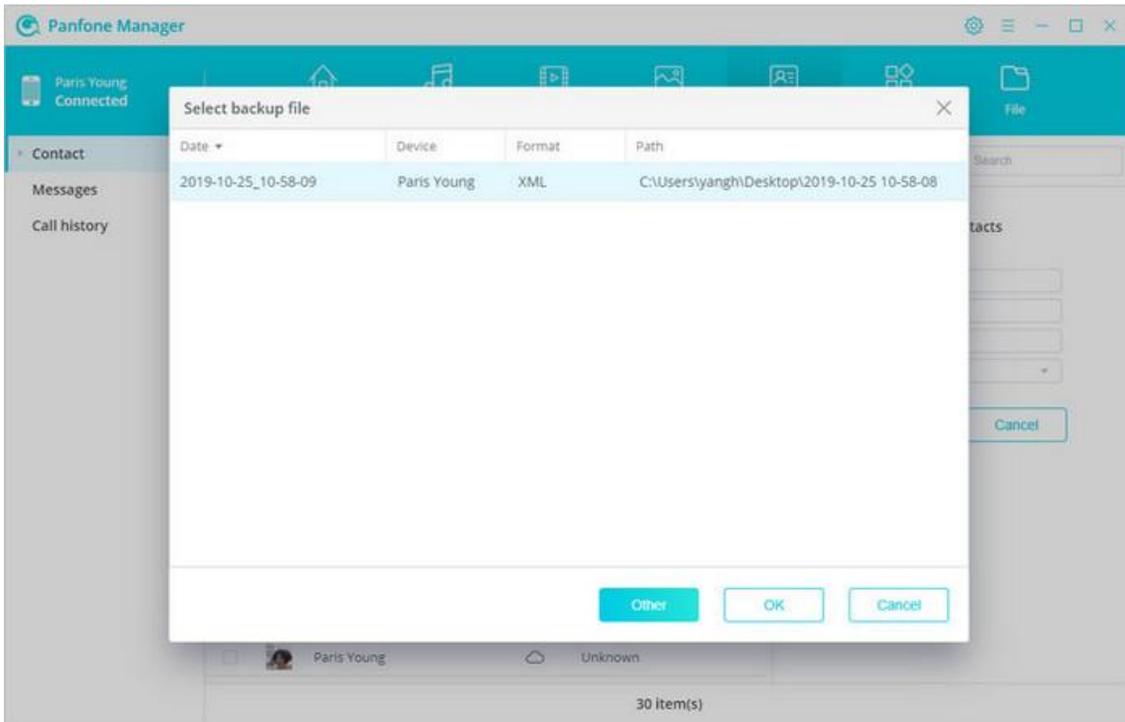
PanFone Manager also support to back up all the important phone data to PC and restore the backup files to your mobile phone with a single click.

For iOS Device:

You are also able to back up your contacts, SMS messages and call history from iOS device to Windows PC. Simply click on “Information” tab, then select the certain data of the specific category (including Contact, Messages, Call history) you’d like to back up to PC. Click on “Backup” option.

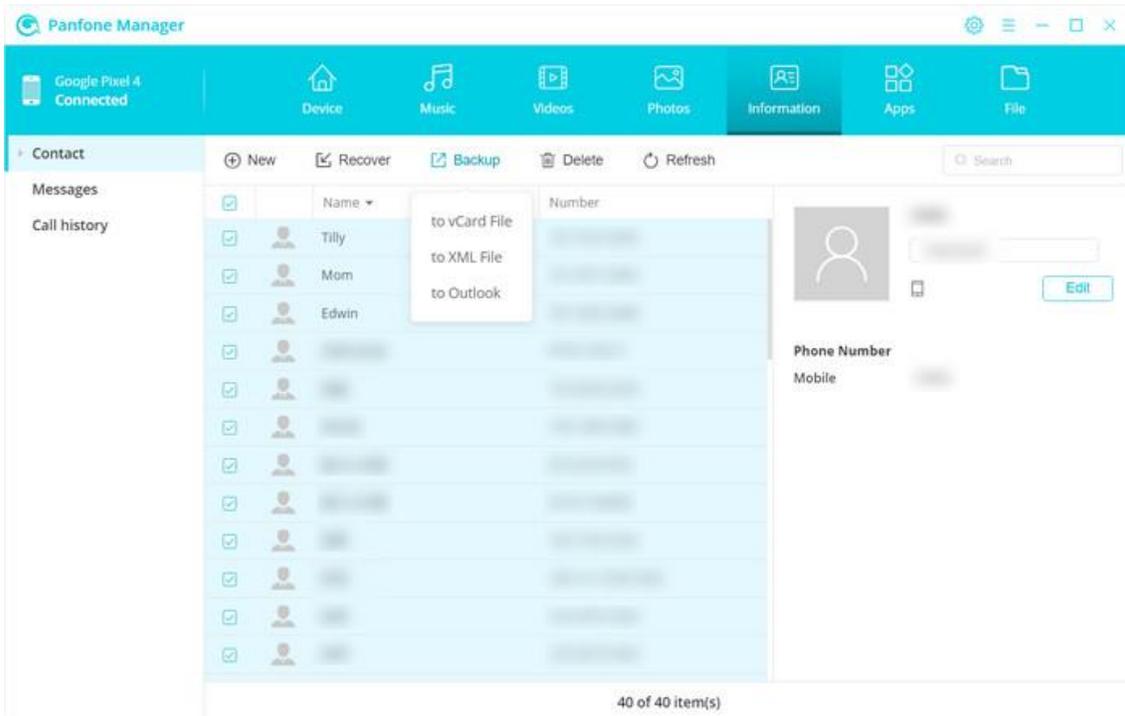


You can recover your backups of contacts, SMS messages, call logs to your iOS device. Press “Information” tab, select the specific category and click “Recover”, then select the backup file you’ve made previously and click on “OK” button to recover.

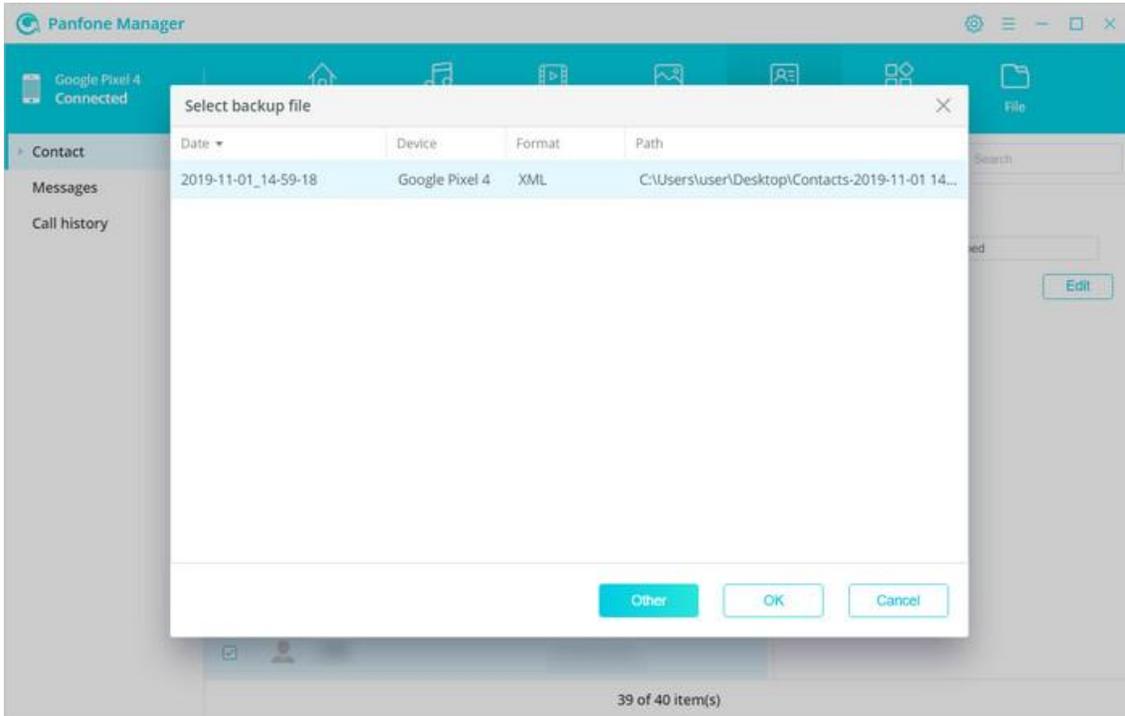


For Android Device:

Simply navigate to **Information** tab, click on “Contacts”, “Messages” or “Call History” option on the left panel, then select data you’d like to back up to PC. Click “Backup” button.



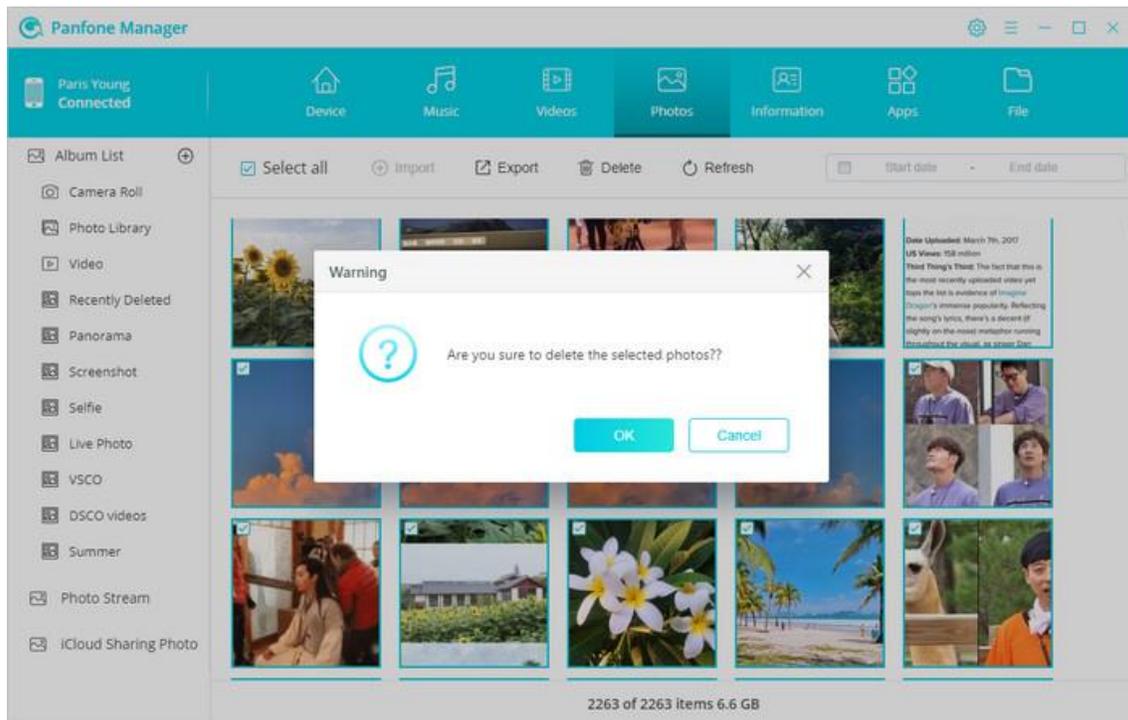
To recover your backups of contacts, SMS messages, call history to your Android device, go to **Information** tab, select the specific category and click “Recover”, then select the backup file you’ve made previously and click on “OK” button to recover.



3. Delete Mobile Phone Files

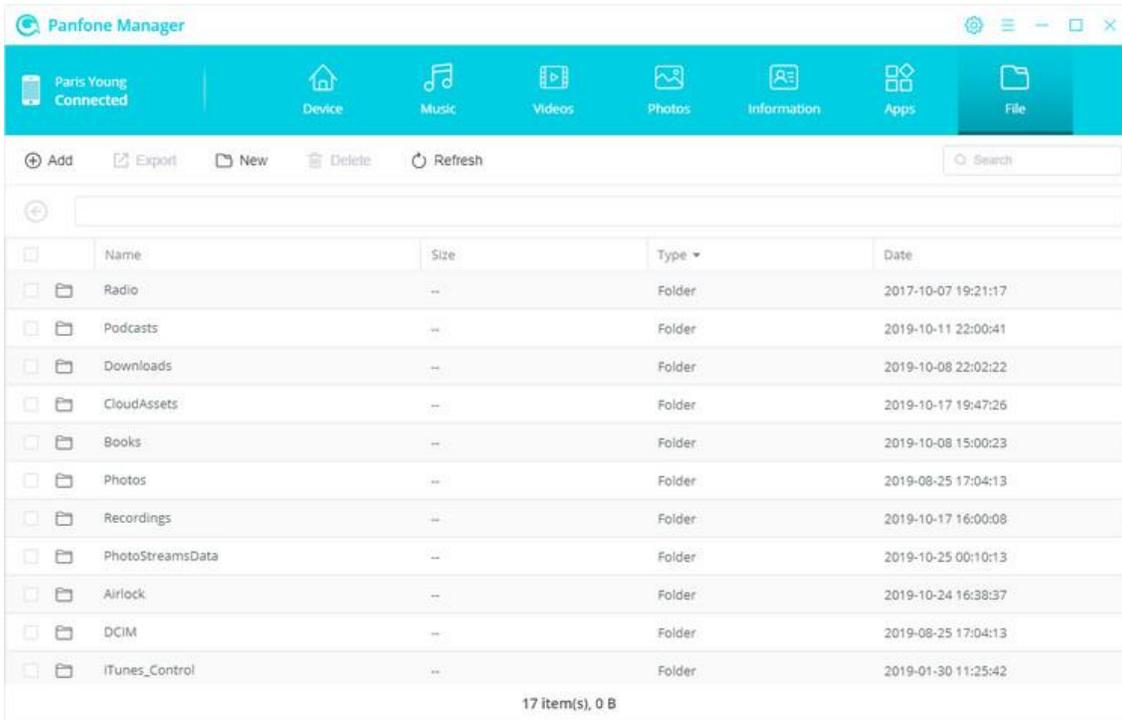
With PanFone Manager, you can easily delete all contacts, photos, videos, apps, music, messages, call history on your mobile phone.

Go to “Music”, “Videos”, “Photos”, “Information” or “Apps” tab, you can see your data on the main window. Just select data you need to delete and press “Delete” button.



4. Access All Files on Your Device

PanFone Manager is also a simple and powerful file explorer to help you thoroughly access your Android and iOS device under Disk Mode, then you can feel free to drag and drop music, videos, photos, eBooks and other files to a folder of your mobile devices, or export the files or directories from Android/iOS device to computer.



FAQ

- [Common issues](#)

Common Issues

1. How to Fix the iOS Device Detection Problem

The following reasons may lead to this case:

- The latest version of the product is not installed.
- The model of the device is not supported.
- There's something wrong with the USB cable or USB port.
- Did not authorize this PC on your phone screen.

2. How to Fix the Android Device Detection Problem

The following reasons may lead to this case:

- The latest version of the product is not installed.
- The model of the device is not supported.
- There's something wrong with the USB cable or USB port.
- Android device driver is not properly installed.
- Haven't turned on Developer Mode and USB debugging.
- Did not authorize this PC on your phone screen.
- PanFone.apk was not installed on your device.

3. What to do if PanFone failed to display contents on iPhone/iPad/iPod?

Already installed our latest PanFone, but when open the user interface, it does not display any contents on your iPhone, iPad or iPod. Please simply try the following steps and see if it would solve your problem.

Please turn off iCloud related contents.

Step 1: Go to your iPhone/iPad/iPod, Navigate to **Settings > iCloud**.

Step 2: Tap the button to switch **OFF**.

Step 3: You'll see a message regarding the handling of your existing contents. If you want to keep previously synced iCloud contacts on your device, tap on the gray button **Keep on My iPhone** (iPad/iPod).



Step 4: Please restart PanFone to display contents.

4. What to do if PanFone failed to display contents on Android devices?

Please authorize PanFone to access your data by tap **Allow** on your Android device, otherwise PanFone will fail to detect your data.

Support & Contact

- [Support](#)
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1. Support

For more information, please visit PanFone Manager website!

Product page: <https://www.panfone.com/mobile-manager/>

Support Page: <https://www.panfone.com/support/>

Homepage: <https://www.panfone.com/>

2. Contact

If you didn't get the answers from the Homepage, please contact PanFone Manager technical support team for further assistance. Technical support inquiry, suggestion, feedback, proposal, compliments, or even criticism, are all welcome.

We are always ready to service you with prompt and useful email support. We will answer your emails within 48 hours.

Support E-Mail: support@panfone.com

Facebook: <https://www.facebook.com/panfone.official/>